

Welcome to Aberystwyth University!

We hope the following information will help you enjoy your stay with us.



24/7 Reception Service

Monday - Friday (8:30am to 6:00pm)

Reception, Y Sgubor, Fferm Penglais

24 hours a day, 7 days a week!

Campus Reception (by the main entrance to the university)

For urgent enquiries outside of office hours please call the 24/7 Campus Life Helpline on **01970 622900**. Alternatively, you can use the telephone located in the entrance hall of your accommodation which will connect you straight through.



Bins

When you vacate your accommodation we would appreciate if you could take your rubbish with you. This can be disposed of in any of the various bin stores located around Campus.

If you are staying on the Fferm Penglais site, you will find that the bin stores are locked. However, access to these can be obtained by using your room key.



Complimentary Welcome Items (Fferm Penglais only)

For your convenience, we have included a few complimentary items in your accommodation to help you settle in. These items will not be replenished, however our reception staff would be happy to direct you to the shops available locally.



Departure

Please note that all rooms should be vacated and the key returned by 9:00am on the day of departure. Keys are to be returned to the following locations:

Before 8:30am Monday-Friday:

Campus Reception (by the main entrance into the University)

After 8:30am Monday-Friday:

Reception, Y Sgubor, Fferm Penglais

Saturday, Sunday and Bank Holidays:

Campus Reception

Keys lost, or not handed in on departure will be charged at £30.00 (plus VAT) per key/key card.



Fire Procedures

Full details of the emergency evacuation procedures are posted on the back of every bedroom door. Please take time to read them and familiarise yourself with evacuation routes.

Fire bell testing takes place every Friday. The alarm will only sound for a short period during the test. If the fire bell sounds continuously during this time, it is not a test and you must evacuate the building by the nearest evacuation route.



Hair Dryers

Hair dryers are available for your use and can be signed out from Reception in Y Sgubor, Fferm Penglais during office hours only (Monday to Friday, 8.30am - 6.00pm).



Hospitality

Opening times for our catering outlets can be found on the following website: www.aber.ac.uk/en/hospitality



Laundry Facilities

Access to the laundry rooms can be obtained by using the fob issued to you upon arrival. They can be found in the following locations:

- Rosser, Block C
- Opposite Cwrt Mawr Hub
- Pentre Jane Morgan Amenity Block
- Penbryn (Penbryn guests only)
- Fferm Penglais: Lower Ground Y Sgubor
Next to Block 13
Opposite Block 14

For guidance on how to use the laundry facilities please refer to the information posters located in each laundry room.



Parking

Car parking is available at the University free of charge providing a valid parking permit is displayed. If you have not already been sent a permit in advance, then one can be supplied from either the Reception in Y Sgubor or from Campus Reception. Failure to display a permit or to park in the appropriate car park may result in a fine.



Smoking

The University operates a no-smoking policy in all buildings and immediately adjacent to entrances and windows. If you smoke, please stand at least 5 metres from buildings. Designated cigarette bins are allocated around Campus.



Sports Centre

As a visitor, you will have access to all of the excellent facilities and services provided by Aberystwyth University Sports Centre. In order to access the Sports Centre, you will need your 'Sports Pass' which will be available to collect when you check in.



Wi-Fi

Wi-Fi is available on the campus. If you have a Higher Education log-on then you can use 'eduroam' network with your usual log-in details.

Connecting to The Cloud wireless service:

- Check your Wi-Fi is on
- Select **WiFi_Guest** from the list of wireless networks
- The Cloud's log in page should appear (if not, open a browser)
- Select **Get Online** or **Register Now**
- Choose **Free Cloud WiFi**
- **Already registered?** Enter your email address and password
- **New to The Cloud?** Click on Create an Account