

This document provides some important contact details and information about DGI's teams and services. Whatever your query, we're always here to help!

Important information

Your dedicated team: Oak

Oak is your dedicated reservations team. If you'd like to make an off-line booking, ask a question, or require urgent support within UK office hours, get in touch:



+44 (0) 161 884 5347



oak@dgitravel.com

Emergency support

If you require emergency support outside of US office hours, call the Out- of-Hours team on the number below:



+44 (0)161 884 5395

Online support

The online team will be happy to provide you with support when using the online tools. If you're experiencing any issues or just have a question, get in touch with them via phone, email, or web chat



+44 (0)161 884 5359



online@dgitravel.com

Group bookings

For group bookings (10 or more travellers) or for conference travel and arrangements, please get in touch:

Events/Conference support:



+44 (0)161 884 5360



maple@dgitravel.com

All other Group requests:



+44 (0)161 235 5418



studytrips@dgitravel.com

Visa support

We've partnered with CIBT who can help you with your visa application:



+44 (0) 207 593 6184



dgi@cibtvisas.co.uk