

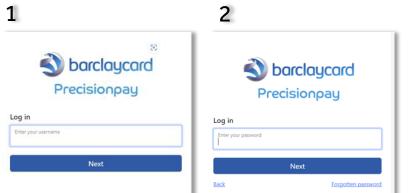
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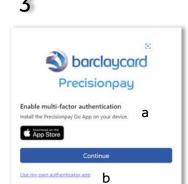
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Logging in

The information presented on the homepage dashboard will vary based on the options enabled for your card programme and your user type. This is a typical example for a cardholder.

- 1. Enter your Username, click Next.
- 2. Enter your Password, click Next.
- 3. Enable MFA. 2 options are presented.
- 3a. If you choose to download our Precisionpay Go mobile app, complete the steps from with your App Store.
- 3b. If you choose 'Use my own authenticator app', you can view the supported apps from this screen and follow the authentication steps of that specific supported app.









Logging in

4. Once you have the code enter this into the box as indicated.

5. Verification will indicate if successful or not.

The User will then have access to Precisionpay dashboard.

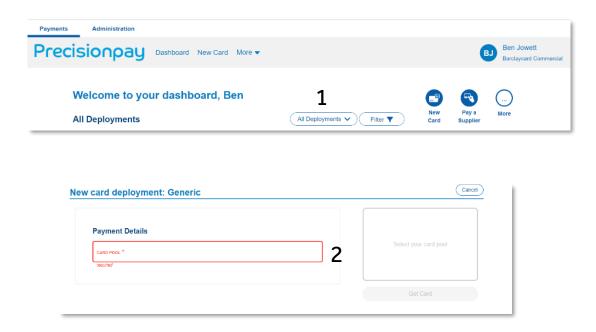






Deployments

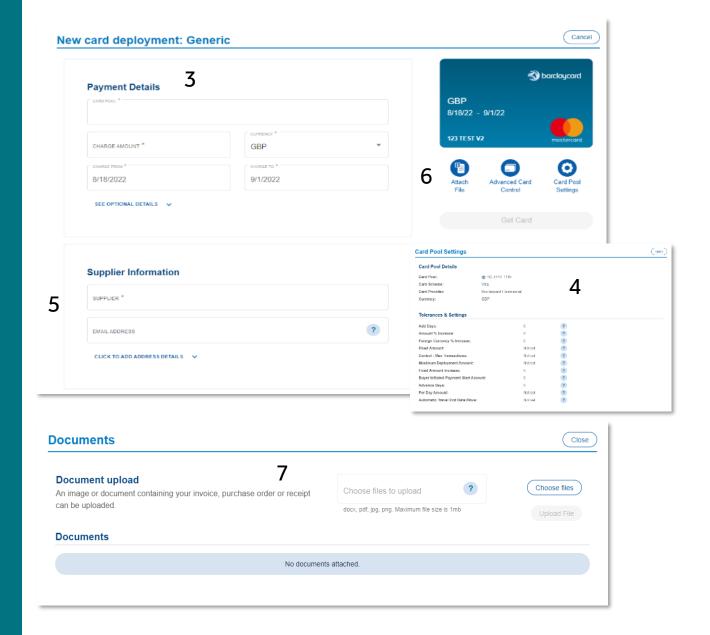
- 1. To create a new payment, click on 'New Card' from your dashboard.
- 2. Now you need to select the group of accounts to be used (sometimes referred to as card pools) from the drop-down list. If you have just one, this will be selected for you.





Deployments

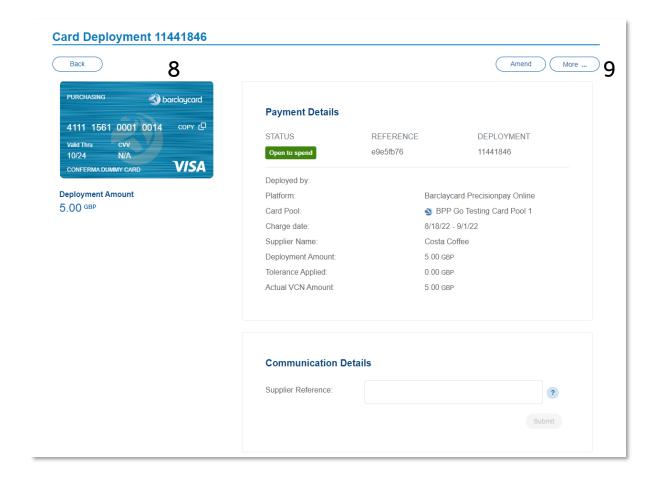
- 3. The screen will then refresh and populate the required fields for the deployment.
- 4. Card Pool settings will be accessible from the New Card screen. View card tolerances and settings whilst creating a card. Avoid rejections based on settings applied and requesting a card within limit.
- 5. These are the minimum fields required. If you have more references, they will be displayed at the bottom of the existing fields. Click the date field to bring up the calendar view to select dates.
- 6. Depending on your company settings, you may be required to upload a document/ image to support your deployment request. The upload option can be found in the right-hand side of the screen.
- 7. In the 'Document Upload' section, select 'Choose File. You can then browse your list of documents and upload the relevant file.





Deployments

- 8. Once you have clicked Get Card, a card image will be displayed with a full card number, expiry date and a CVV number. This is all you need to make a payment.
- 9. There are several options on the right which we will cover in more detail further in this document should you need to change details on this payment.





Deployment status

Once you have clicked Get Card, a card image will be displayed with a full card number, expiry date and a CVV number. This is all you need to make a payment.

There are several options on the right which we will cover in more detail further in this document should you need to change details on this payment.

Status Name	Description / Conditions
Active	Deployment Status is 'Deployed' Workflow Status is 'Approved' Deployment Start Date has not been met Deployment End Date in the future
Open to Spend	Deployment Status is 'Deployed' Workflow Status is 'Approved' Deployment Start Date has passed Deployment End Date is in the future
Awaiting Approval	Workflow Status is 'Pending Approval' Active user is the requestor
Requiring Approval	Workflow Status is 'Pending Approval' Active user is above to approve the deployment
Rejected	Workflow Status is 'Rejected' Active user is the requestor
Rejected by You	Workflow Status is 'Rejected' Active user rejected the deployment
Cancelled	Deployment Status is 'Cancelled'
Failed	Deployment Status is 'Failed'

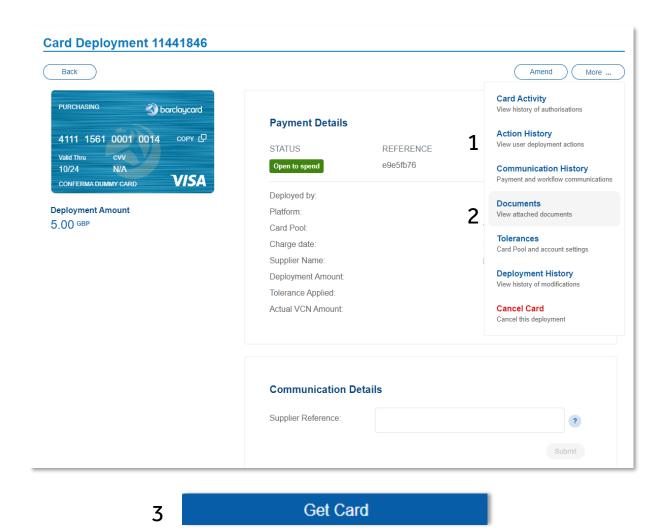


Document upload

The Document upload feature is available for all spend types. The maximum file capacity for each Deployment is 5MB and can only be uploaded in the following formats: TXT, JPG, JPEG, PNG, XML, CSV, XLS, XLSX, DOC, DOCX, GIF, PDF, TIF, RFT.

When a document is added it can be viewed in the reporting tool SNAP. You can upload a document by dragging & dropping the document from the file location into the pertinent field on the screen.

- 1. Depending on your account settings, you can view images. To do that, access the More... section and click on Action History in the right-hand side.
- 2. You will be able to view the documents already uploaded or upload new attachments. You can also download, preview or delete the uploaded attachments.
- 3. Once all fields and any documents have been uploaded and you are ready click Get Card.



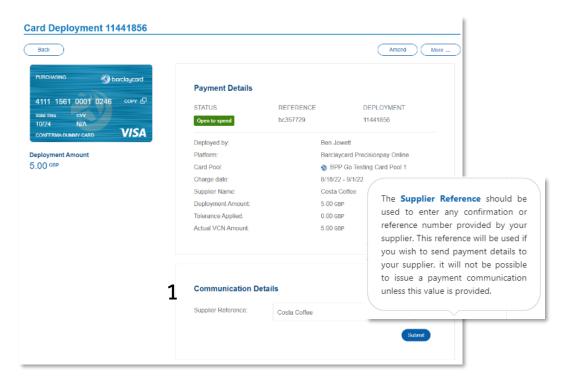


Secure email

If your company has elected to utilise the secure email capability, you will have a new bubble on the deployment screen:

- 1. To view this, you MUST first complete the Supplier Reference field and click Submit.
- 2. Once you have done this, the Payment Communications bubble will appear.
- 3. From here, you need to enter the recipients email address, ensure secure email is selected your email will be populated for the failure email, should we not be able to send either the secure, or none secure email we will tell you.
- 4. Next click Submit.

This will queue the email to be sent to the supplier, this can be almost instantaneous – but could also have a slight delay if queued – see the Communications Hub for more details about the email delivery.



Send Payment Commun	?	
Supplier Reference:	Costa Coffee	
Recipient email address:		3
Notification email address:		
Override preferred routing:		?
Update supplier contact :		?
VIEW HISTORY IN COMMUNICATIONS HUB		4 Submit



Secure email

We will attempt to send a secure email in the first instance.

We will validate the security capabilities of the recipient email address and determine if we can complete the email exchange securely.

If we can, then we will transmit the card details via the secure email.

If we cannot, then we will send a none secure email advising the supplier to contact you (the buyer) for the card details.

The none secure email will obviously not contain the card details, but it will help the supplier identify the payment that this relates to from the reference field and the value, to help you provide them the card details – we would always recommend you do this securely.



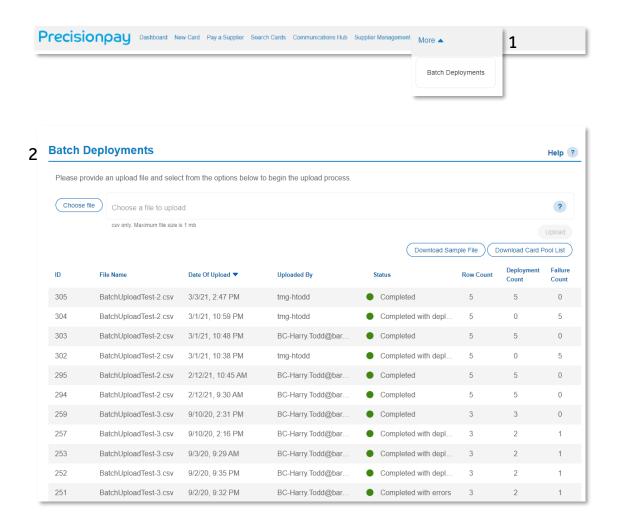


Batch deployments

Batch Deployment is a feature that is enabled at a Card Pool Group level. It enables a deployer to request multiple deployments in a single file rather than creating each one, one by one. This is only available if your Administrator has asked us to enable this feature.

- 1. If this has been enabled for you as a deployer, you will see the Batch Deployment feature available in your top MENU, click on More.
- 2. Once selected, from here it will be possible for a deployer to perform the following actions:
- Process new batch upload.
- View previous batch upload.
- View deployments associated with processed batches.

The batch file must be a .CSV data file and the field headings required will be indicated in the template provided.





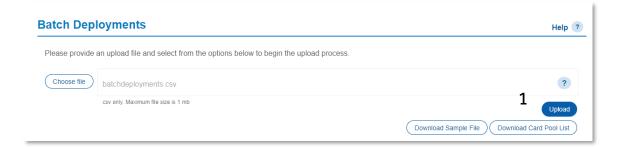
Batch deployments

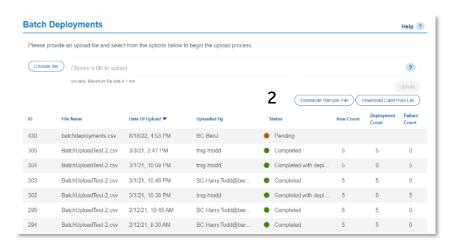
- 1. It will be possible for a deployer to include any additional Custom Data Fields (CDFs) and there's no limit to the number of CDF columns that can be included in a batch file
- 2. Batch Deployments will support any workflow approvals that are in place. A card will still be created during the batch processing, but the status will indicate in the return file if approval is required.

An email alert will be triggered to the approver.

No funds are allocated to the card number created until the approval has taken place.

A Batch Deployment can be created using a payment file from an ERP system. You will need to map the date from this output to the specified file format and complete all the mandatory fields as required. This can be easily done in a tool like Excel, and you may choose to semi-automate the process using a simple macro function.







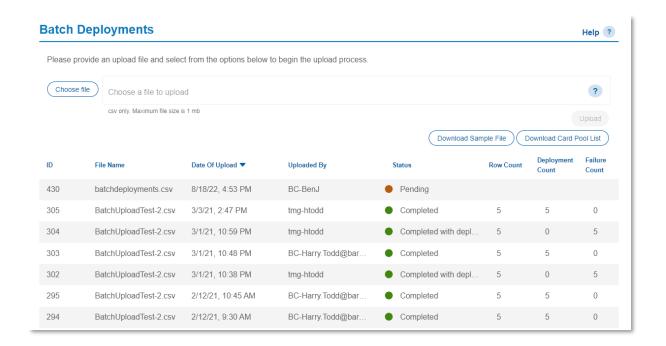
Batch deployments

There are some upload restrictions to ensure the integrity of the service, any failure based on restrictions will result in an immediate rejection of the file.

File max size is 1MB, typically allowing up to 5k rows. There is no limit on the number of requests that can be included in a single file if the file size is under 1MB.

Files will be processed 24/7/365 and start within 15 minutes of the successful upload of a file. The system can process around 100 deployments per minute. It will also be possible to mix more than one card pool or currencies in a single file, however you must ensure that you have attributed the correct client ID to ensure a card is created from the correct card pool.

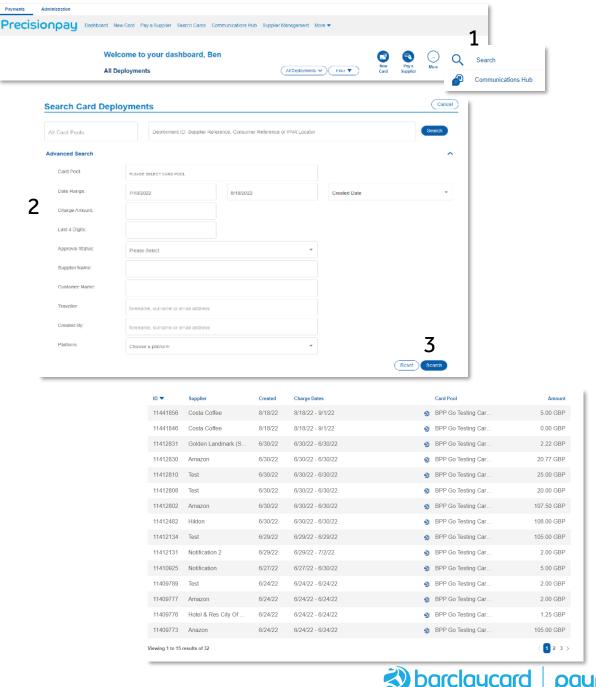
There is a User Guide specifically for Batch Deployments to help so please ensure you ask for a copy of this from your Administrator if you are going to use this feature.





Search & view deployments

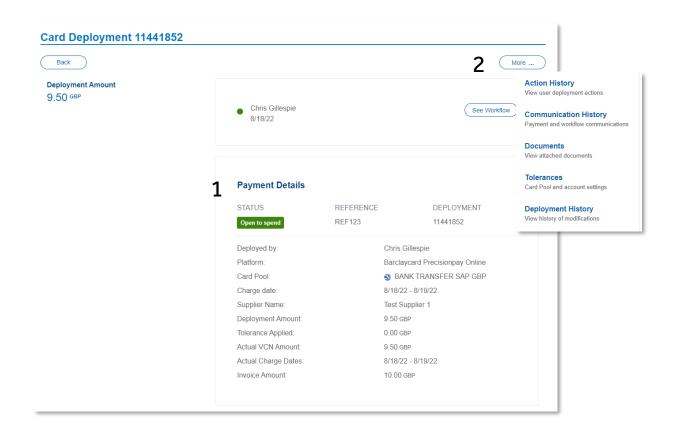
- 1. To search for an existing deployment, click the More icon, then click on Search.
- 2 Enter the search criteria:
- Deployment ID.
- Card Pool
- Date Range (created or changed).
- Creator Name/Username
- Approval Status.
- 3. When you've entered your criteria, click Search, the results will be shown on this screen, with 15 results per page. When you're satisfied with the search results, click on the relevant deployment.





Search & view deployments

- 1. You can now view the deployment details:
- Deployment ID.
- References.
- Supplier name.
- Approvers (if applicable).
- Value and date range.
- View uploaded documents and/or upload documents for specific deployments.
- 2. From here you may also be able to view the Deployment History and the deployment Action History.



Note: Only the deployer who has created the deployment can see the 16-digit card number. If you need the full 16-digit account number, you may have to request this from the deployer.



Amend deployments

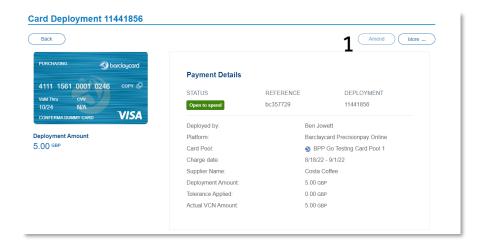
Deployers are also able to amend or cancel their own deployments.

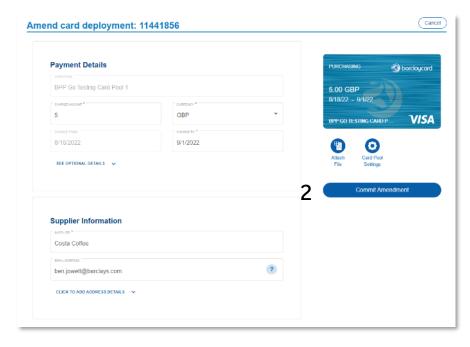
1. To amend, locate a deployment which you've created and click Amend Deployment in the deployment detail screen.

You won't be able to amend the Primary Customer Reference, or the start date once it is active.

2. Once complete, click Commit Amendment.

You can amend the Customer Data Fields on deployments where the end date on the card has passed.





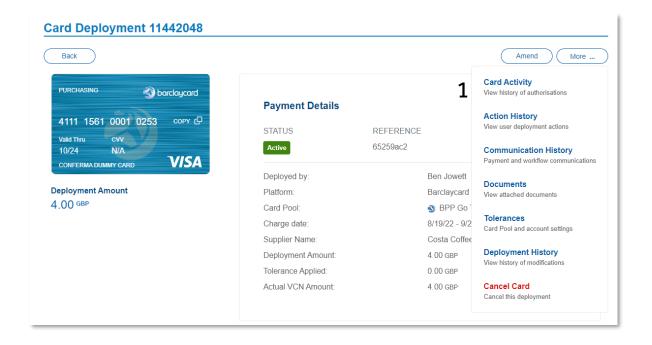


View card activity

Users can view the card activity on an active deployment to see authorisations that have been processed on the card recently.

This will provide details on whether this was approved, or declined, date / time and value as well as why an authorisation was declined and the merchant details that passed with the authorisation.

1. To do this, click the Card Activity button from within a deployment.

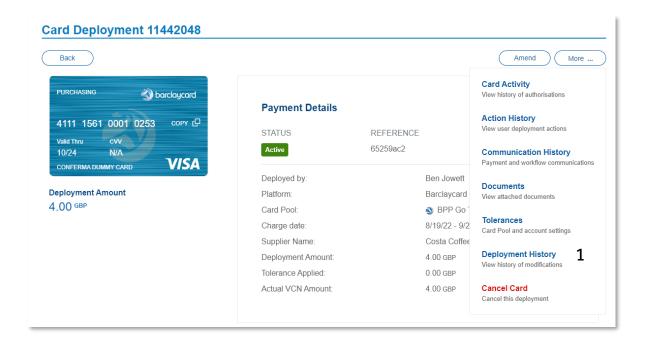




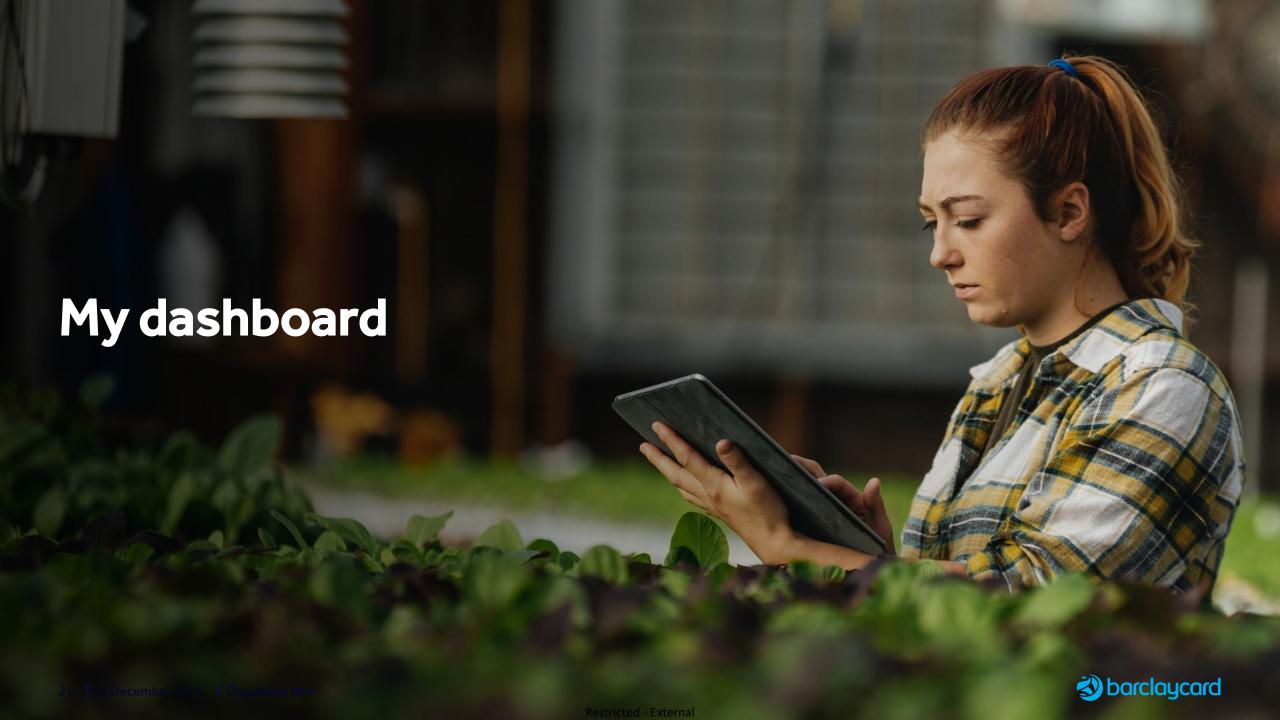
View deployment history

Users can also review the deployment history for a given deployment, you can see from creation, amendments to who's viewed the card detail screen.

1.Click on the Deployment History button from within a deployment.





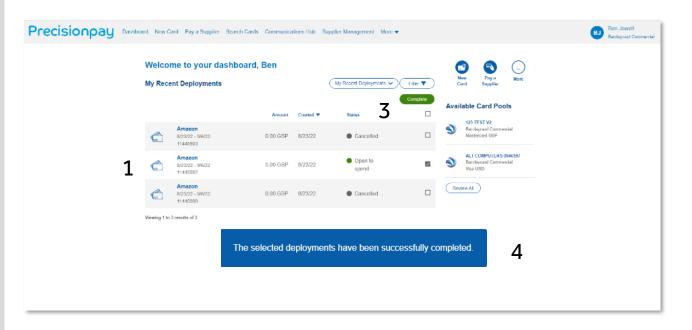


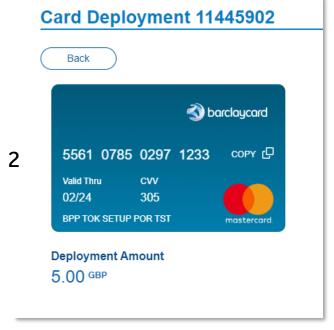
My approvals

If the deployment has gone to your manager for approval, they'll receive an email advising them of the Pending request in My Dashboard queue.

Once your manager approves the request, you'll get an email advising you to go into your My Dashboard queue and check your Approved queue (likewise for Rejects).

- 1. Select the deployment you need and view the account details.
- 2. You can now use the account details to pay your supplier quoting Acc #/ Exp Date and CVV2 value.
- 3. Mark a deployment as **complete** when you've completed your work on it, this will move it from your approved queue to the completed queue to help you manage your outstanding actions.
- 4. A message will appear at the bottom of the screen to confirm the completion.





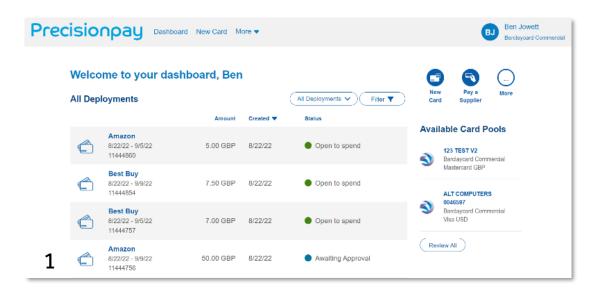


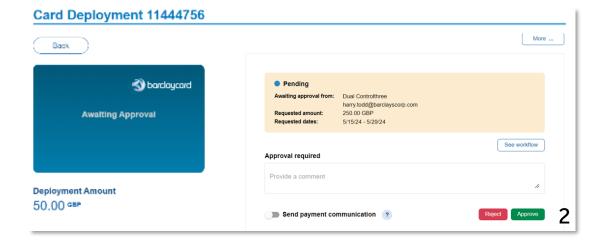
My approvals

Once a deployment has been created and is above any Deployer's threshold, you'll receive an email advising you of the Pending item should you also be an approver. Your customer admin will have defined the approval hierarchy, and thresholds.

- 1. The deployment will now appear in any nominated Approver queue, click on the deployment awaiting approval.
- 2. Here is where you approve/reject the deployment.

The Approver will also be able to opt, at the point of approving the payment, to send a payment communication. This will send the card details via secure email to the email address.





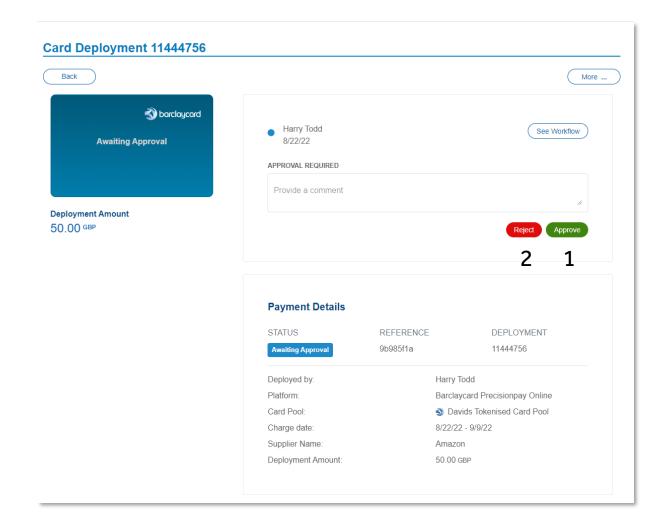


My approvals

- 1. Approving will generate a success message on screen plus the card details (last four digits only).
- 2. If you reject a deployment, a comments section appears for you to note the reason for the rejection.

This will generate an email to the Deployer asking them to log in and view the rejection reason. The Deployer will then need to create a new deployment with corrected data.

Note: if there are 2 approvers in the approval process, the deployment would need to be approved by both the Approver 1 and Approver 2 for this to be successful. The Approver 2 will only receive an email notification once it has been first approved by the Approver 1.

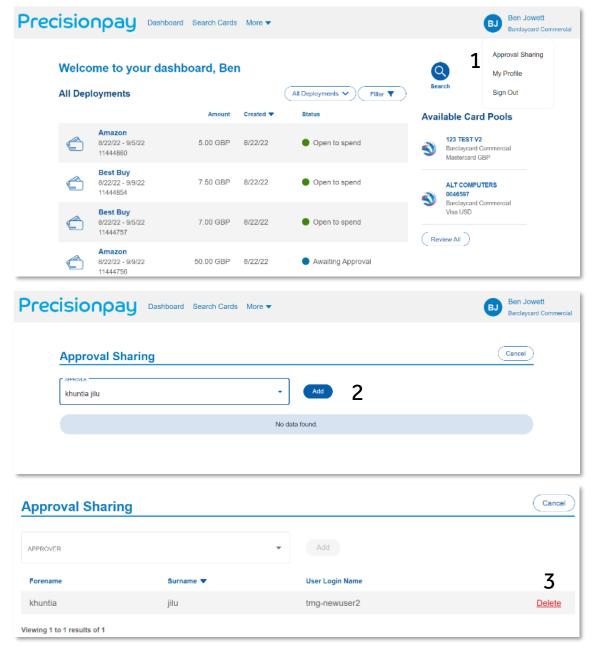




Sharing approver rights

Approvers can share their approval rights with other approvers of the same level – meaning that both approvers will get the notification that an approval is required, and it's the first to approve it, that is logged as the approver for that request.

- 1. To share your approval rights, head to the top right corner of the screen, click your name and then click the Approval Sharing button.
- 2. From here you can select the required approver and click Add.
- 3. Once complete, you will see the confirmation of the share request on screen, and from here you can delete the shared responsibility at any time, by clicking the Delete link this will then take you back to the initial Share request screen.





Delegation

Administrators can create a delegation of authority for approval managers.

Deployments of one manager can then be directed to another manager's

My Approvals queue while they're out of the office.

- As they set this up within the system, managers will need an internal process to maintain continuity of service.
- The delegation tool will not allow an administrator to create a delegation to someone who is already shown as out of the office within that date range.
- At the end of a delegation, all deployments (future and pending) will revert to the original manager's queue in My Approvals.

Card activity

Users can view the card activity on an active deployment to see the authorisations that have been processed on the card recently.

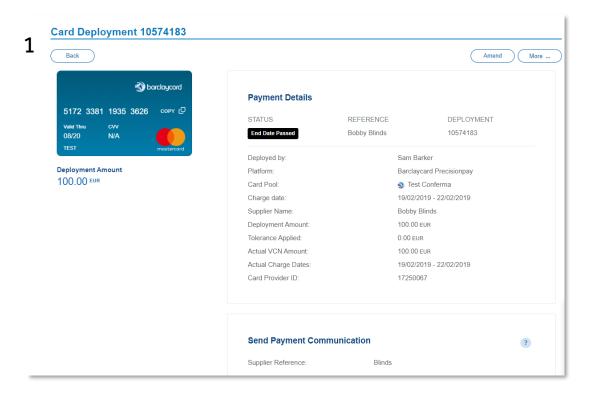
This will provide details on whether this was approved, or declined, date / time and value as well as why an authorisation was declined and the merchant details that passed with the authorisation.

This will save users having to log into another Barclaycard system to view this information.

To do this, click the Card Activity button from within a deployment.

- 1. Click into a deployment.
- 2. Select the More option from the top right-hand side of the page.
- 3. Select Card Activity.

The Card Activity screen will be displayed.





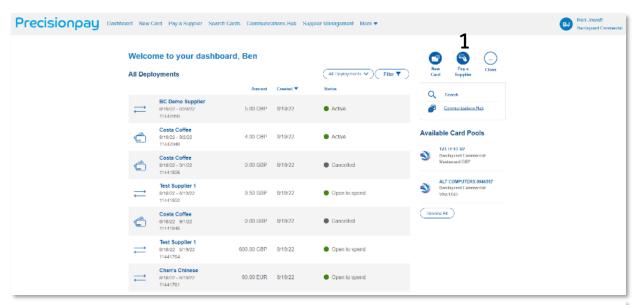


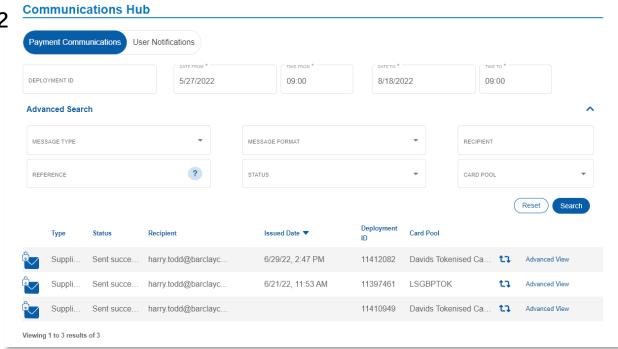
Communications hub

This gives you visibility into all the communications that have been sent as part of the virtual card process.

These range from User lock out, Approval workflow emails to Secure and none secure emails for the transmission of card details to your suppliers.

- 1. To access the Communications Hub just head to the right side of the homepage, click on More.
- 2. This will take you to the landing page, and show you any of the communications relating to your deployments, including the deployment ID.





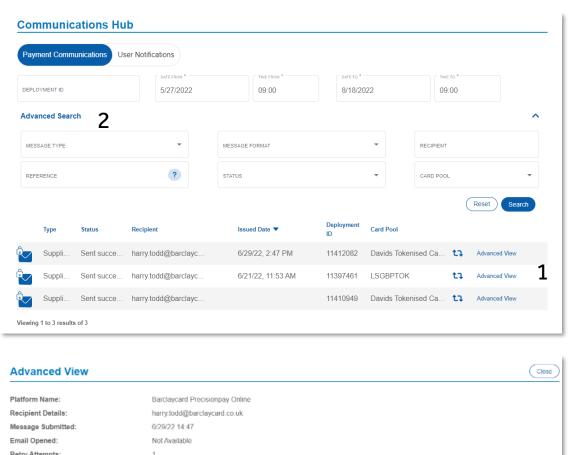


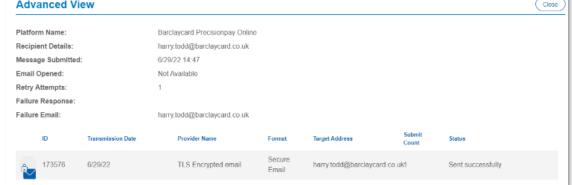
Communications hub

1. You can see whether an email was sent as a none secure or a secure email, as well as details such as when it was sent, and when it was received by the recipient Mail service – to do this, click the Advanced View.

Equally, communications include push notifications to the Precisionpay Mobile app too – so you can see if this was pushed to a mobile device, and even the operating system of the device.

2. You can perform a search functionality, to find a specific communication. Clicking the 'Advanced Search' Button opens the search function across



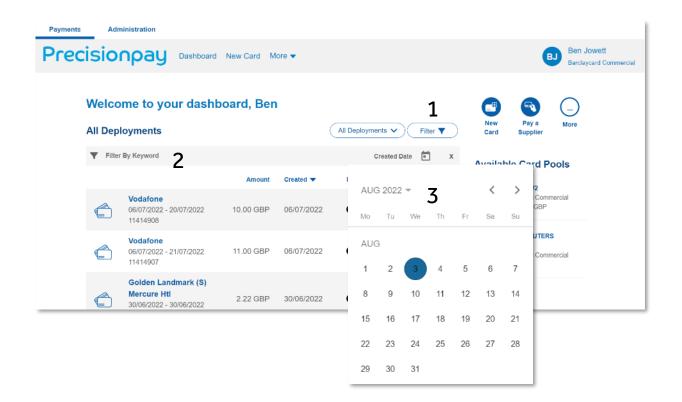




Deployment filter

Filter your deployment when searching.

- 1. Navigate and Click on Filter.
- 2. Next is to type the keyword of the Deployment you wish to search for and then press the Enter key.
- 3. You can also select the date range you want to filter for, this lets you select the from date to the end date.





Deployment paging

Precisionpay presents deployments with multiple pages.

1. To navigate to another page, scroll down to the bottom of the dashboard.

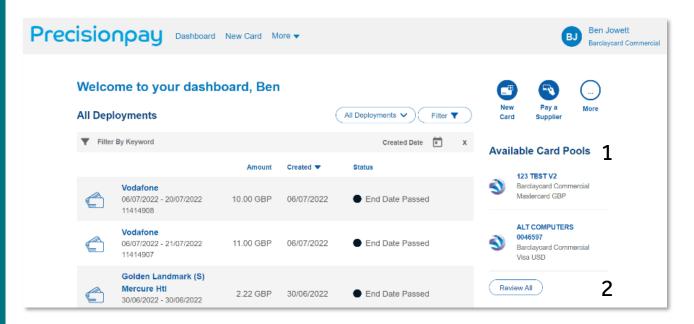
2. Select the page number.

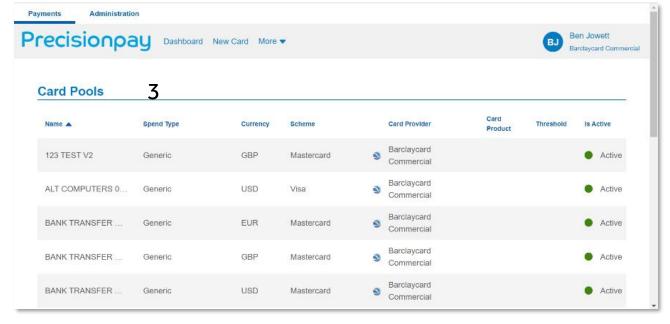
	Notification 2 29/06/2022 - 02/07/2022 11412131	2.00 GBP	29/06/2022	End Date Passed
	Uber Food 29/06/2022 - 13/07/2022 11412111	5.00 GBP	29/06/2022	● End Date Passed
	Starbucks 29/06/2022 - 13/07/2022 11412091	200.00 GBP	29/06/2022	Requiring Approval
	Dominos 29/06/2022 - 13/07/2022 11412082	0.00 GBP	29/06/2022	Cancelled
\rightleftarrows	BC Demo Supplier 28/06/2022 - 29/06/2022 11411424	100.00 GBP	28/06/2022	End Date Passed
/iewing 1 to	15 results of 10101			2 < 1 2 3 4 5 >
riewing 1 to	Hilton Edinburgh Carlton from 11th Aug 2016 01/04/2021 - 01/04/2021 11127038	300.00 GBP	01/04/2021	2 (1 2 3 4 5) • End Date Passed
fiewing 1 to	Hilton Edinburgh Carlton from 11th Aug 2016 01/04/2021 - 01/04/2021	300.00 GBP	01/04/2021	2
fiewing 1 to	Hilton Edinburgh Carlton from 11th Aug 2016 01/04/2021 - 01/04/2021 11127038 Red Roof Inn - Danville 01/04/2021 - 01/04/2021			● End Date Passed



Available card pools

- 1. Provides visibility for Card Pools available to a user, including threshold where applicable.
- 2. To view all available card pools click Review all.
- 3. Card pools can be sorted by name, spend type, currency, schemes, card provider, card product, threshold and active.





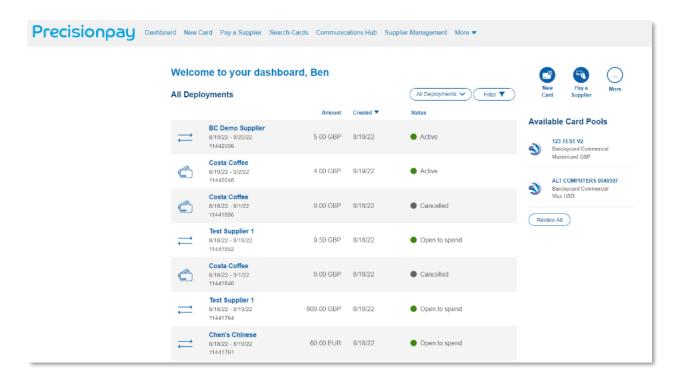




You can create supplier records for repeat, regular suppliers.

A User would need this privilege enabled to their profile, Enable Supplier Management by the Administrator of the account.

Should the supplier accept your invitation and register to use Precisionpay, they will own and create a Master Record. This will start to create a database of suppliers across the entire Precisionpay set of customers, giving you access to select the same suppliers without having to go through the whole setting up a supplier process.





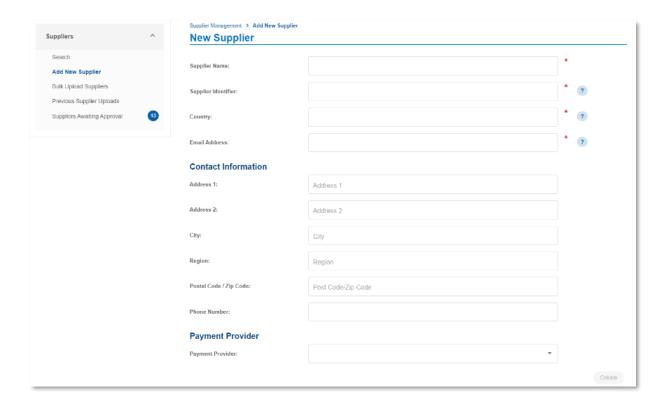
Creating a new supplier

When adding a supplier, the first thing you will be prompted to enter is the supplier's name. As you enter the name, the system will perform a look up against a database of all suppliers across Precisionpay and present them as a type-ahead autocomplete list.

If the supplier is already present, this will allow some of the required supplier fields to be pre-populated.

Should you choose not to select a supplier from the list presented, you can provide a supplier name and start to create a record. Once completed, if the name is a match and already exists the system, the system will assume that the entered supplier is the same as the matching supplier. A message will be shown informing the user should this happen.

It will not be possible for a user to submit a new supplier where the name provided matches that of an existing master record.





Creating a new supplier

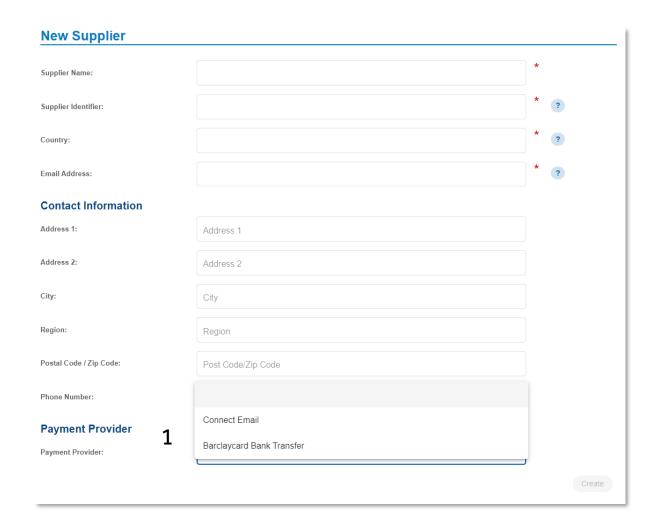
How would you like to pay this supplier?

The options shown will reflect the products and card pools you have available for your organisation. If you only have Precisionpay Charge Card then CARD will be the only method available.

If you also have Bank Transfer, then these will show relevant to the currencies you have and you can create a single. Please see the Bank Transfer User Guide for further assistance if you have a mix of card and Bank Transfer solutions with us.

1. Selecting the correct payment method is KEY when creating a supplier.

Only those suppliers will become available in the card pool drop down.





Creating a new supplier

2. Complete Business Details

Please complete the business details.

3. Payment Provider

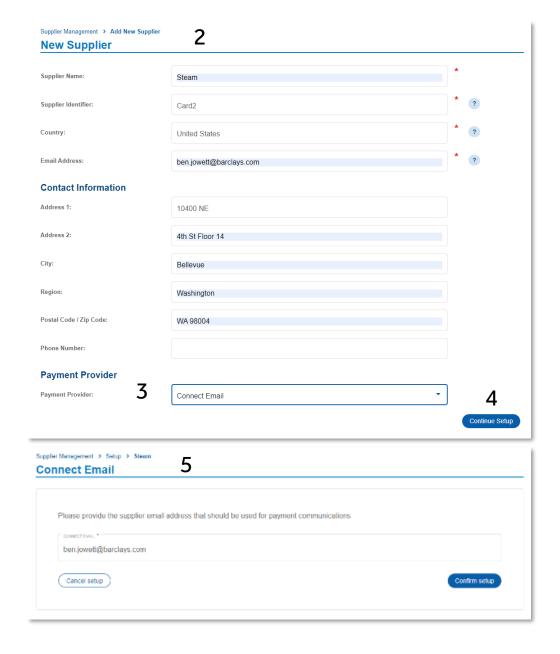
You can then select payment provider with this supplier, payment terms and set any custom data fields that you wish your supplier to complete if instigating a payment request via Precisionpay.

4. Continue Setup

After selecting the relevant payment options navigate to the bottom right corner of the screen and click continue setup.

5. Confirmation

After reviewing the supplier's address, enter the supplier's email address and then continue setup.



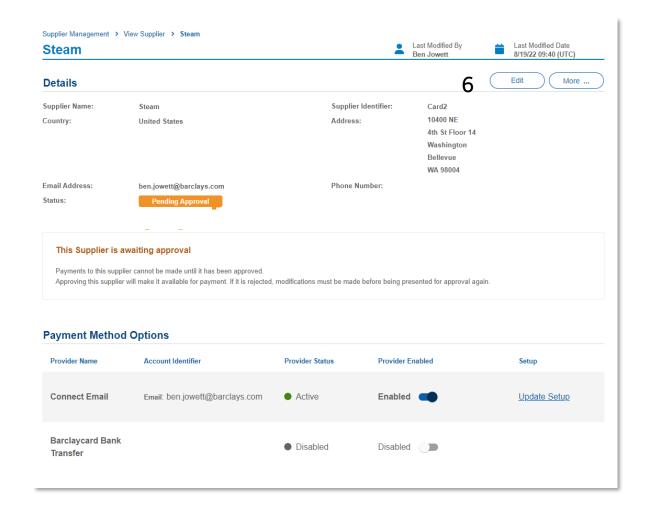


Creating a new supplier

You have now created a supplier. The supplier will be available in the supplier drop down list for next time.

6. If you have this additional privilege, then you will also be able to amend supplier details.

Any amendments will go through the approval process again before that supplier can be used.





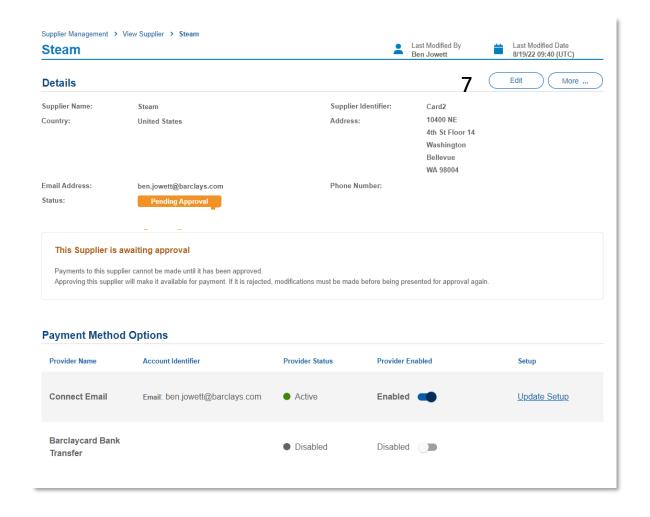
Approving a supplier

7. Once the supplier has been submitted, this will queue for a Supplier Approver to approve.

Your Administrator should set these Approvers up with the additional privilege switched on, Enable Supplier Approval. Once a record has been submitted, approvers will get an email notification advising them to log on and approve the supplier.

Once this step has been completed the supplier will appear in your list of suppliers under the heading 'Pay a Supplier'.

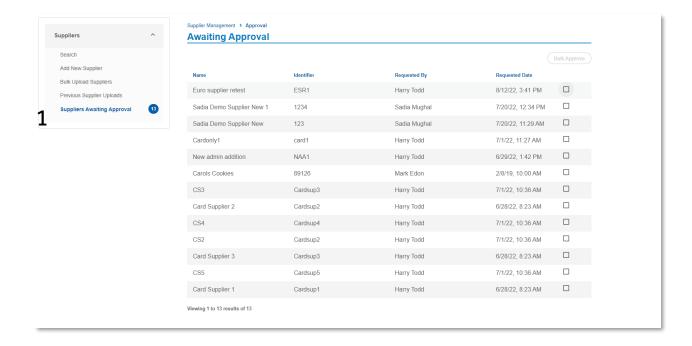
Someone submitting a supplier will not be able to approve that supplier. This is to segregate duties within profiles and mitigate any risks. However, you can have both privileges turned on under a single profile.





Supplier approvals

1. You will be able to see which suppliers are awaiting approval from this search.





View suppliers

- 1. You will be able to view existing suppliers and from here and amend them if necessary.
- 2. Type in the name of the supplier you are looking for and if they are an already approved supplier select Approved from the Approved Status box.
- 3. Select Search and this will bring up any supplier with that name. Click on the supplier you need, and it will then allow you to edit the supplier details.

Suppliers
Search
Add New Supplier
Built Upload Supplier Uploads
Previous Supplier Uploads
Suppliers Awaiting Approval

Suppliers Awaiting Approval

Devinder Status

Devinder Management → Search
Search Suppliers

Euro Supplier Tetest

Supplier Tetest

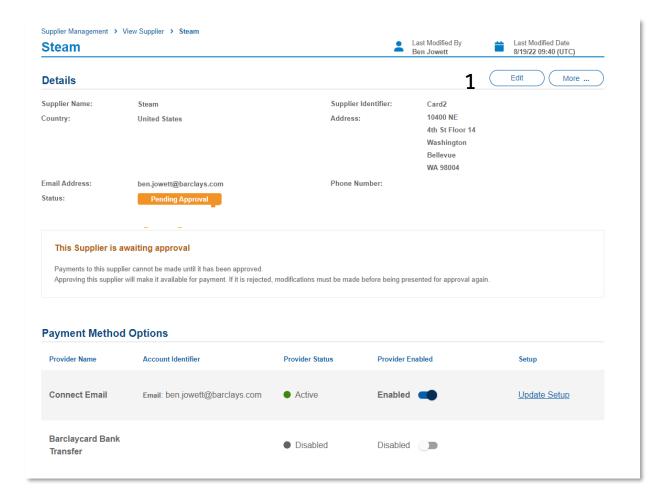
Supplier Identifier

Supplier



Edit suppliers

1. You can then select different sections to update, you can also disable the supplier from payments being made against them from the supplier list.



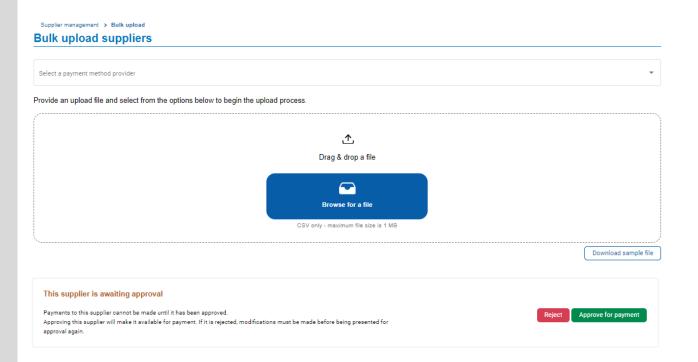


Bulk board suppliers

- You can opt to bulk upload your suppliers, by selecting Supplier Management from the top menu bar.
- Download the sample file.
- Complete all fields on sample file.
- Drag a file or browse your desktop and upload the file.

If Supplier Approval workflow is in place, then this will need to be completed.

Once the supplier has been approved the supplier will appear on the drop-down list of available to make a payment.





Thank you



This information is available in large print, Braille or audio format by calling 0844 822 2140.

When we're here

Barclaycard Support teams are available between 08:00 – 18:00 (GMT), Monday to Friday, excluding UK bank holidays.

Call 0844 824 0231*

*Please note, this number is only to be used by Administrators

Calls to 0800 and 0844 numbers are free from UK landlines and personal mobiles, otherwise call charges may apply. Please check with your service provider. To maintain a quality service, we may monitor or record phone calls.

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