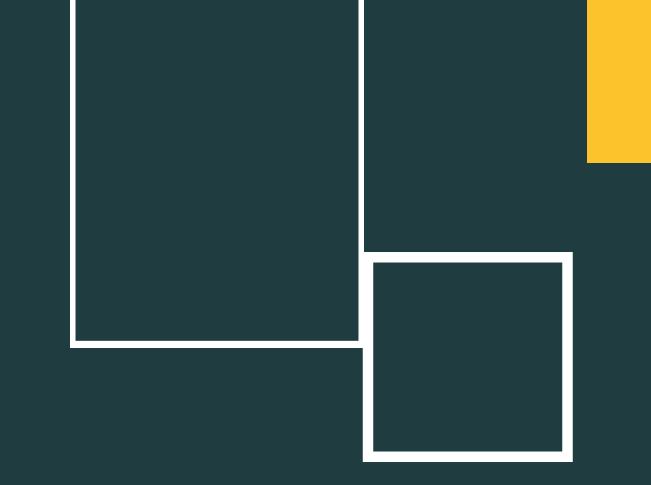
## Graduates of





## Digital Skills Profile

What digital skills do you use in your job?

Digital Collaboration and Communication- "sending emails and using MS Teams to communicate with colleagues".

Digital Problem Solving- "the NHS uses lots of old systems so I am often

dealing with software crashing, computers freezing, file corruption and deletion".

Digital Learning- "I had to learn how to use Excel for spreadsheets and how to use the NHS digitally automated lettering system for completing patient details on forms".

Digital Identity- "the NHS has guidelines on how to present yourself online and how to properly handle patient data according to data protection regulations."

Are there any digital skills you wish you had learnt before you graduated?



"I wish I had used all the resources available to me and explored them more rather than just using them for what was needed in my modules and assignments. I also wished I had explored or been taught more on Excel because I use it so much in my job and I think I only really knew the basics coming into it".

Are there any common weaknesses in digital skills you notice amongst your colleagues?

"Yes, definitely massive weaknesses in digital problemsolving skills around knowing how to fix technical issues when they happen as well as information literacy skills around general computer use". When did you graduate from AU? "2022"

What did you study?
"Criminology"

What are you doing now professionally since graduating?

"I am working for the NHS as a Support Secretary in the Oncology Dept. of the Royal Shrewsbury Hospital".



Francesca Hughes