

VPN setup instructions for Remote Access

Updating the old VPN

If you have already setup the VPN prior to August 2022 you will need to update it for it to work.

To update your VPN to use the new service, you will need to change the portal address in the GlobalProtect app settings:

- Open the GlobalProtect app as if you were going to connect
- Instead of connecting, click the icon in the top corner with 3 bars 
- Open **Settings**
- Click or tap on **pa-vpn.aber.ac.uk** and click **edit**
- Change the address to **gp-vpn.aber.ac.uk**
- Click **Save** or **Connect** depending on your device

The new service uses the same authentication as your email and you will no longer need to use the codes you were previously using for the old portal

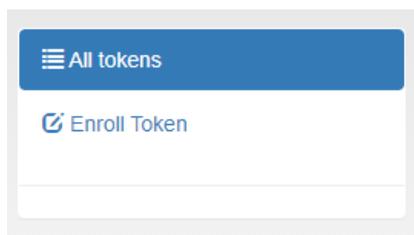
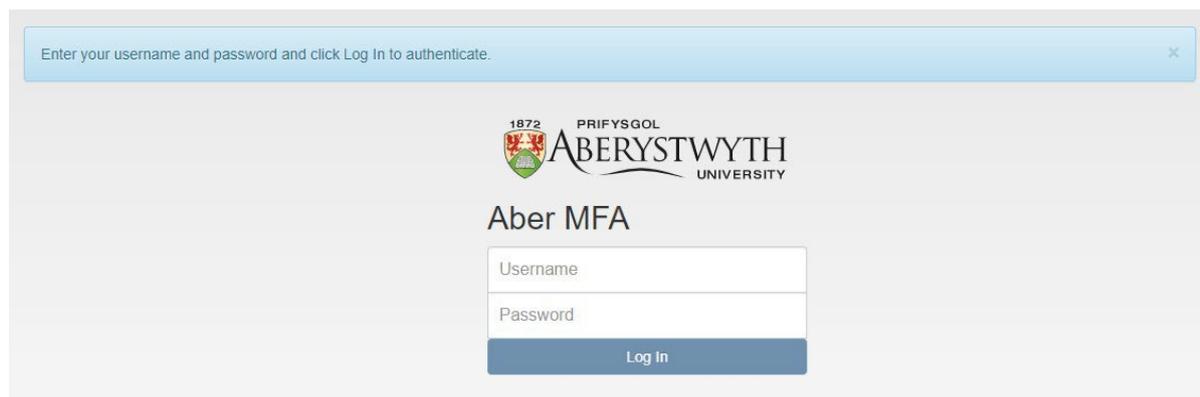
Setting Up a new VPN

Authenticator

Install Microsoft Authenticator on your phone from the play store or AppStore

These next steps need to be done from within the University network (alternatively you can ask the IS helpdesk to do it for you but that may take a bit longer)

Go to <https://mfa.aber.ac.uk/> and login with your Aberystwyth Email ID



Click 'Enrol Token' and give it a simple name like 'vpn phone token Oct 2020' - A QR code will appear on screen

Open Microsoft Authenticator on your phone and click 'add account' - Work or School Account - a QR code reader will open

Scan the QR code from the mfa page.

Your Authenticator is now set up.

Global Protect



Download the GlobalProtect VPN and install

PC - <https://faqs.aber.ac.uk/doiitforme/GlobalProtect64.msi>

Mac - <https://faqs.aber.ac.uk/doiitforme/GlobalProtect.pkg>

Linux - <https://faqs.aber.ac.uk/index.php?id=2765>

Set gp-vpn.aber.ac.uk as the Portal address

When you want to connect via VPN you go to the taskbar icon (or menu bar on Mac) for GlobalProtect and click 'Connect'. (it often takes a good few seconds to respond)

When prompted enter your aber id and password.



You'll then be prompted for a CUA/OTP password - this is the code displayed in your Authenticator app. The code changes every 30 seconds so if it's about to expire wait for it to refresh or you'll be racing the clock to enter it before it times out.

GlobalProtect should then say 'Connected'

You can now access Uni pages such as the Remote Access portal from outside the University network.